



General Order

Department of Fire & EMS

G.O. #: 8-3-22

Subject: Patient Feedback

Date: August 30, 2022

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In efforts to provide clinician feedback on those patients transported the following order has been established.

1. The Clinician Feedback request is located at www.ccvesa.org under the members area
 - a. If you are a clinician within Carroll County and do not have access to the ccvesa.org website, you may request access and once you are confirmed to be a volunteer member or an employee of one of the 14 stations you will be granted access to the member only portion of the website.
2. Once in the Member Only portion of the CCVESA website you will locate and click the Forms and Database section.
3. Within the Forms and Database section you will notice the “Clinician Feedback Request”
4. Click on the “Clinician Feedback Request” and you will be required to fill out the following information:
 - a. Clinician’s name
 - b. Clinician’s E-Mail Address
 - c. Clinician’s Phone Number
 - d. Date of Incident
 - e. Time of Incident
 - f. Address of Incident
 - g. Patients Name
 - h. Patients Date of Birth
 - i. Receiving Hospital
 - j. Type of feedback requested
5. Once this information is completed, EMS-100 will receive an auto-generated email with the request.
6. Feedback may be sent to the clinician via an e-mail or they will receive a phone call at the listed phone number from EMS 100 or designee providing the requested feedback.