



Transit Advisory Council (TAC) Meeting Minutes

Mission Statement

The Mission of the Transit Advisory Council (TAC) is to advocate for and assist with the implementation of the Carroll County Transportation Development Plan (TDP)

Meeting Date: 9/13/21

Start Time: 3:00

Location: GoToMeeting

Chairperson: Jenny Graybill

Vice-Chair: Brian Keseling

County Deputy Director:

Topic	Discussion
Attendance:	Jenny Graybill, Commissioner Frazier, Stephanie Haines, Tammy Black, Deb Standiford, Scott Graf, Gary Legates, Crystal Winebrenner, Stacey Nash, Brian Keseling, Mary Lane, Celene Steckel, Madison Levesque, Mike Rodgers
Welcome & Brief Introductions	Jenny Graybill called to order the meeting at approximately 3:00 p.m.
Establishment of Quorum	A quorum was established
Approval of Minutes	May minutes were approved
Committees	<ul style="list-style-type: none"> • Executive Committee: No update • Rider Experience Committee: Looking for project suggestions • TDP Committee: An update meeting to be held soon
Ridership Report	<ul style="list-style-type: none"> • Demand Response DR is up an estimated 42% from last year. We are now averaging 179 trips per day: 895 trips per week. Pre-covid numbers were approximately 620 trips per day, 3,100 per week. The majority of riders are still going to work, but we have seen an increase in our DDA transports as restrictions have been lifted. Employment is approx. 45% of our ridership, DDA is approx. 25%. • New TrailBlazer: Since we do not have the actual ridership from September yet, September was calculated using the average of the previous two months. West Blk2, West Purple 2, and the NC Commuter were not in service until January 2021. West Purple 2 and Red Commuter did not run all of QTR 1 in FY21- they are temporarily suspended due to low ridership. They are still currently suspended, and we have had less than a handful of requests for both routes combined since suspending service. Even with medical buildings opening for in person appointments, we have not seen a significant increase in ridership to those stops. NC Orange is showing a decrease in ridership, but What was one route in FY 21 is now split into two routes. So, combined, we have increased ridership by 56%. TDP: nothing new to report
County Report	<ul style="list-style-type: none"> • Received pre-award grants for FY22 which includes 3 replacement vehicles. No decrease in funding • In the early stages of researching new software • FY21 awarded bus replacements arrived and are in use. Still awaiting the final 3 Ford Transits. Future order of buses may take more time to arrive due to microchip shortages
TrailBlazer Route Updates	<ul style="list-style-type: none"> • Minor updates presented for each route. Will go to board of commissioners for final approval and implementation Jan 1. • Comments on updates included:



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	<ul style="list-style-type: none"> ○ Concern people just aren't yet back into the swing of things to remove stops – removal of stops was based on multiple years worth of ridership data ○ Give the Red commuter route another go, post pandemic – We will also look at how else it could be offered ○ Continue to try and work with Carroll Community to see what their transportation need really is ○ Give free deviations on Green route to the Safeway to gauge ridership for the new housing complex
College Bus Pass	<ul style="list-style-type: none"> ● Presented new college bus pass to be 50% of regular fare. All in attendance were in agreement with it being a reasonable idea
Add to Agenda for Next Time	<ul style="list-style-type: none"> ● Website Discussion ● Transit Talk to be held in the Spring
Public Comments	<ul style="list-style-type: none"> ● Seniors on The Go September 15th 9:00-2:00 at the Carroll County Ag Center
Adjournment	Meeting adjourned
Next Meeting Date	Next meeting date is November 8, 3:00-4:00 PM